



UNLEASHED and lovin' it!

Terms & Conditions

To ensure the safety and health of your pet and that of our other guests, we require everyone to comply with the following. UNLEASHED and lovin' it! and any persons employed by UNLEASHED and lovin' it! will be known from here on as UALI in the rest of the contents of this document.

DAYS AND HOURS: We are open Monday thru Friday from 6:30am-7:00pm, Saturdays from 8:00am-6:00pm and Sundays 8:00am-10:00am with evening pick-up/drop-off from 6:00pm-7:00pm. Hours may change without notice, see our website, Facebook page or call for updates.

MAILING LIST & TEXT ALERTS: By signing this form, you are consenting to receive marketing emails & text messages from: UNLEASHED and lovin' it!, LLC, 3104 Page Ave., Jackson, MI, 49203, US. You can revoke your consent to receive emails & texts by initialing here _____.

NAP TIME: Dogs are not to be dropped off or picked up between 11:00am & 1:30pm, unless prior arrangements are made with management, or because of an emergency situation.

PERSONAL PROPERTY: We are not responsible for any personal property left at UALI. This includes but is not limited to leashes, collars, toys, food and medication.

PAYMENT: Payment in full is required before your pet leaves our facility. We accept Visa, MasterCard, Discover, American Express, checks & cash. Returned checks are subject to a \$30.00 returned check fee.

PICK-UP POLICY: We strongly encourage all clients to drop-off and pick-up within our normal business hours for the sake of your pet. Daycare Dogs should be picked up by 6:30 PM. If you absolutely cannot pickup by 6:30 PM, please let staff know, so that arrangements can be made.

RESERVATIONS: For the safety and enjoyment of your pet(s), attendance is limited; therefore, reservations are required for daycare & lodging. Preference will be given to pets with standing reservations.

CANCELLATION POLICY: Lodging deposit is forfeited for all cancellations received after 6:00pm three (3) days prior to a scheduled reservation date and for no-shows. Please contact management if you have an emergency situation. A deposit may be required for customers with frequent cancellations or as determined by management.

HOLIDAY WEEK LODGING APPOINTMENTS. Deposit could be taken at the time of booking or at least 2 weeks prior to the check in date.

REGISTRATION FORM: All pets must have a complete, up-to-date, approved registration form on file.

DANGEROUS ANIMALS: All pets must be non-aggressive. Owners must certify that their pet has neither harmed nor shown any aggressive or threatening behavior towards any person or other animal. In the event that your animal is too stressed or becomes dangerous UALI has the right to refuse, stop, or cancel services at any time before, during, or after service.

USE OF MUZZLES AND GENTLE LEADERS: UALI will advise if the use of muzzling or a Gentle Leader is necessary. These devices do not harm your animal and protects both the animal and the employee. The use of these devices may calm a stressed animal, allowing the continuation of the service being offered.

CANINE TEMPERMENT EVALUATION: There is a \$15 evaluation fee for all dogs over 6 months wishing to enroll in daycare and lodging. This fee is due at time of temperament evaluation. Passing this evaluation will allow your pet to attend UALI. Once they are enrolled, the evaluation does not stop. While at UALI all pets will be continuously monitored for aggressive or submissive behaviors which could cause problems. We reserve the right to refuse to accept or reject any dog who we believe does not have the appropriate temperament for our environment. If more than 1 year since your pet's last visit, a new evaluation may need to be completed.

VETERINARY CARE REQUIREMENTS: All pets must have up-to-date vaccinations. Vaccines must be administered 2 weeks prior to your visit to UALI. Pets 9 months or older must be spayed or neutered, exceptions can be made if dog passes evaluation. If a pet has a medical reason for not having vaccines, they will have to be approved by the manager before attending. Dog owners must provide proof of vaccinations. The canine vaccines required are Distemper Combo, Rabies, and Bordetella every 12 months. Please talk with your veterinarian about receiving the Bordetella vaccine every 6 months. Also, we do recommend your dog receive the Influenza vaccine but it is not required at this time.

HEALTH: Owners must certify their pet is in good health and has not been ill with a communicable condition in the last 30 days. Upon admission, all pets must be free from any condition that could potentially jeopardize other guests. Pets that have been ill with a communicable condition the last 30 days will be required to provide veterinarian certification of health to be admitted or re-admitted.

RESTRICTED AREAS: Due to safety & insurance purposes, UALI asks that NO unauthorized individuals enter any restricted areas of the facility.

PARASITES: UALI strongly recommends the use of an effective flea/tick preventative between April and November. UALI is not responsible if your pet contracts fleas. UALI will notify you if there is a need for veterinary care concerning your animal and parasites. Any owner who does not treat their animal properly or take proper procedures to control parasites on their animal(s) will risk being negligent in their responsibilities to care for their animal(s). Concerns regarding being negligent to properly care for your animal will be made to the local Animal Control Agency. If we find fleas on your dog while at UALI, your dog will be bathed and you will be charged accordingly.

TOE NAILS: If your dogs toe nails are excessively long, are causing injury to our staff or have the potential of harming themselves or another dog, we will cut his/her toe nails and you will be charged \$12.00.

PHOTO RELEASE: By signing this document you are giving permission to UALI to use pictures we have taken of your dog for advertisement for UALI. Your name and personal information will not be used, but the images of your dog enjoying their time in our facility could be published. If you would not like your dogs photo used please initial here. _____

ANIMAL ABANDONMENT: If a dog is left at UALI for a period of three days without contact from the owner, the dog will be considered abandoned and the necessary steps will be taken to turn the animal over to the proper authorities.

VETERINARY CARE: UALI will make every attempt to contact you in the event of a medical emergency involving your pet. However, if we should be unable to reach you, we will need formal authorization to request care for your pet on your behalf. Please review the following Animal Medical Power of Attorney, and if acceptable, sign below.

1. **Effectiveness.** This Animal Medical Power of Attorney shall become effective in the case of a medical emergency requiring immediate care for my pet during my absence or if deemed necessary to preserve the life or well being of my pet.
2. **Powers.** By the execution of this Animal Medical Power of Attorney, it is my intention that my attorney in-fact shall have authority to make all the emergency health care decisions for my pet to the same extent I would, including but without limitation, the following: to employ and discharge medical personnel; to execute documents; to provide written consents/releases for treatment; to obtain and administer prescribed medications; and to incur reasonable and necessary fees and costs in carrying out the powers and duties under this document that shall be reimbursed by me upon demand by UALI
3. **Indemnification.** I shall hold harmless and indemnify my attorney-in-fact from all liability for acts done in good faith.

ASSUMPTION OF RISK, RELEASE AND INDEMNIFICATION

1. **Assumption of Risk.** I understand and acknowledge that pets can be extremely unpredictable in behavior and while UALI performs its services, the chance of injury to my pet is possible. I assume all risks related to UNLEASHED and lovin' it's! services to me and my pet (with the exception of gross negligence of UALI), including but not limited to: illness; bodily injury; death; theft; falls; bites; collisions with vehicles; natural disaster; the unavailability of emergency medical care; or the negligence or deliberate acts of third parties.
2. **Release of Liability.** I agree not to sue and to release from liability UALI, its officers, owners, agents, employees and other persons or entities involved with the services offered by UALI, from all actions, claims or demands for injury, loss or damage regardless of the cause.
3. **Indemnification.** I understand and acknowledge that pets can be extremely unpredictable in behavior and may cause damage to third parties for which UALI could be held liable. I agree to bear any and all damages, losses, liabilities, demands and expenses, including legal and professional fees UALI may incur as a result of any damage caused by my pet, and I agree to defend, and hold UALI harmless from any liability thereon.

It is the intention of the parties to this agreement that the foregoing release shall be effective as a bar to all actions, fees, damages, losses, claims, liabilities, demands or debts whatsoever, or any nature or kind, known or unknown, suspected or unsuspected, arising out of the performance of UALI's services. The parties to this agreement expressly consent that this release shall be given full force and effect in accordance with each and all of its expressed terms and provisions.

I understand that this Agreement contains an Animal Medical Power of Attorney, release of liability and a contract between UALI and I am signing this agreement of my own free will. If any part of this Agreement is deemed unenforceable, all the parts shall be given full affect to the extent possible. If there is a dispute between the parties relating to this Agreement, the party substantially prevailing will be entitled to recover all costs and expenses of any subsequent proceedings (including trial, appellate, and arbitration proceedings), including the attorney fees incurred therein. This Agreement contains the complete understanding of the parties with respect to the subject matter hereof and supersedes all prior representations and understandings, whether oral or written. This Agreement may be modified only by writing signed by both parties.

Owner/Client _____ Date _____